

POINTING TO SAFETY PANEL SERIES

## Panel 2:

# Risk management for acupuncture clinics



# Hosts & Moderators



## **Ann Marie Trione, LAc, MSPH**

Direct Account Manager, Acupuncture  
MIEC Insurance, Oakland, CA



## **Benjamin Zappin, LAc**

Co-Founder, Five Flavors Herbs, Grass Valley, CA  
Herbal Pharmacy in Oakland, CA

# Obtaining CEUs/PDAs

Form available at end of webinar

Live credits only, distance credits not available

Must be present for entire webinar to receive credits

# Webinar recording

Will be recorded for future access

All registrants will be sent an email when available

**Allow 1-2 weeks**

Link will be posted on website

# Accessing webinar materials

Download materials here:

<https://www.miec.com/acusafetypanels/implementing-effective-risk-management/>

- Handouts, slide decks, supplementary materials
- Bonus offers from Sponsors
- Materials for all panels available

# Comments and Questions

Type general questions in the chat.

Submit questions for the interactive Q&A with panelists through the Q&A option in the menu.

Comments will be monitored and addresses as time allows.

Panelists can only respond to general scenarios, not specific patient incidents or malpractice claims.

# Sponsors



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# Panelists

**Anthony Von der Muhll, L.Ac, DAOM, DNBAO, FAIPM**

*AOM Professional*

**Lisa Rohleder, L.Ac., MAcOM**

*Executive Director POCA Tech, Working Class Acupuncture*

**Michael Anderson, CPHRM**

*Manager of Patient Safety and Risk Management, MIEC*



# Agenda

- Panelists presentations
- Moderator led discussion
- Interactive Q&A with attendees

# Discussion Topics

- Boundaries
- Trauma Informed Care
- Best Practice with Informed Consent
- Liability Protection Against Adverse Events
- Risk Assessment Self-Audit & Implementing Policies and Procedures in Your Clinic

Wrap Up

# Resources & Implementation

- Handouts page on website  
<https://www.miec.com/acusafetypanels/panel-handouts/>
- MIEC Patient Safety & Risk Management checklist & resources
- Recommend organizing a peer group to develop risk management strategy, procedures, materials, etc.

# Adverse Reaction Database

Contribute to the study and development of safe acupuncture practices

- Voluntary reporting system
- Developed by Lisa Rohleder, LAc
- Anonymous – practitioners and consumers
- Information used to conduct research, analyze, compile safety data and refine acupuncture safety practices

<https://acupunctureconsumersafety.net/>

# How to Get your CEUs/PDAs

Fill out form within one month:

[www.miec.com/acusafetypanels/attendance-form/](http://www.miec.com/acusafetypanels/attendance-form/)

- Live credits only. Distance credits not available.
- Must be present for entire webinar to receive credits
- Allow **2-4 weeks** for processing
- Email [info@miec.com](mailto:info@miec.com) for assistance

# Pointing to Safety Webinar Series

## **Panel 1: Understanding How Malpractice Claims Happen**

May - Recording on website

## **Panel 3: Risk Management with Herbal Prescribing**

Live Wednesday July 24<sup>th</sup>, 5:00-7:00pm PDT

Panelists: Ben Zappin, LAc & Wilson Lau, NuHerbs

Registration & information: <https://www.miec.com/acusafetypanels/>

# Additional safety training opportunities

## **Avoiding Lawsuits Webinar series (Anthony)**

I: Essential Principles & Practices Distance learning

II: Clarifying Gray Areas in Scope of Practice and Consent

- Live Webinar Thursday June 20th

<https://www.aomprofessional.com/avoiding-lawsuits-safety-ethics-for-acupuncture-clinics/>

## **POCA Tech Online Safety and Ethics CEUs (Lisa)**

<https://ceu.pocatech.org>



# Sponsor's Bonuses on Handouts Page



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Thank you for attending!

See you at the next panel, July 24th