Checklist of Recommendations for Acupuncture Practices:

*this is only a partial list of recommendations

- ✓ Patient information brochure
- ✓ Financial policy- payment, missed or canceled appointments, etc.
- ✓ Withdrawal from care policy/process
- ✓ Patient feedback and complaint resolution
- ✓ Process for responding to records requests
- ✓ Process for in-office emergencies
- ✓ <u>HIPAA</u>- security and privacy policies, annual security assessments
- ✓ Consent- initial consent to treatment, special consent forms
- ✓ Quality improvement process- review records and processes, consider peer group
- ✓ <u>Culture of safety</u>- empower all providers and staff to speak up for patient safety
- ✓ Failure Modes and Effects Analysis (FMEA)- prospective risk management
- ✓ Root Cause Analysis (RCA)- retrospective risk management

California Acupuncture Statutes:

CA Acupuncture Board- <u>Laws and Regulations Relating to the Practice of Acupuncture</u> (2024)

Business & Professions Code §4925-4979- Acupuncture Licensure Act of California

• Business & Professions Code §4937: Acupuncture scope of practice

<u>California Code of Regulations, Title 16 - Professional and Vocational Regulations,</u> Division 13.7 - Acupuncture

Article 5- Standards of Practice

Acupuncture Resources and Organizations:

California Acupuncture Board (www.dca.ca.gov/acup)
American Association of Oriental Medicine (www.aaom.org)
California Association of Acupuncture and Oriental Medicine (www.caaom.org)
California State Oriental Medical Association (www.csoma.com)
California Acupuncture & Traditional Medicine Association (www.csoma.com)